# CHANGE :: STRATEGY

changeandstrategy.com

# Campbell Macpherson is an international leadership and change expert.

He works with organisations large and small worldwide to help them build extraordinary leaders of change, create leadership teams that work and develop their next generations of senior leaders.

He is an Executive Fellow of Henley Business School and the award-winning author of three books: The Change Catalyst (Wiley 2017), the 2018 Business Book of the Year; The Power to Change (Kogan Page 2020); and You Part Two: thriving in the second half of your life (Hachette 2021) co-authored with his yogi wife, Jane. His books have been translated into multiple languages.







#### Campbell's fourth book Transforming Olympus will be published in 2024: a

leadership fable of Olympic proportions! In Part 1 the Greek Gods realise they must change the way they lead if they are to avoid the devastation of eternal irrelevance. In Part 2 a (fictional) investment bank needs to enhance its leadership swiftly if is to survive in today's fast-changing world.

Campbell is also a sought-after keynote speaker, travelling the world personally and virtually giving speeches and running workshops on leadership and change.







He is especially experienced in financial services, having worked with leadership teams across almost every sector – institutional investing, fund management, life insurance, general insurance, technology, platforms and financial advisers.

#### 3 Key Leadership Papers:

- The 12 Traits of an Extraordinary Leaders
- The Chequerboard of Leadership: when EQ meets Delivery
- The 8 Components of Extraordinary Leadership Teams (featuring the Spectrum of Leadership Teams)

#### 3 Key Leadership Programs:

- 'Leading with Influence' Program
- 'Extraordinary Leadership Teams' Program
- 'Leading Change' workshops and webinars

Campbell has been enabling leaders in organisations large and small since 2011.

A selection of the client list can be seen in the column on the right. His multidisciplined executive career spanned three decades with organisations across the world. He was the founder of one of Australia's first multimedia companies. He started his career flying jets (badly) in the RAAF.

www.changeandstrategy.com www.campbellmacphersonspeaker.com

# Campbell Macpherson Change Catalyst



T Rowe Price, BNYM
Pershing, Invesco, A-Plan,
Endsleigh, iPipeline,
Mazars, Robert Half,
Shoosmiths, Henley
Business School,
Excursions, U&U, Uponor,
IFSWF, M&A Advisor,
Bibby Group, FS Forum,
St James's Place, James
Hay, Concentra, UK Police

Senior Adviser, ADIA

Strategic change advisor & executive: IFDS, Aviva, IPF, Friends Life, Cofunds, Gocompare, Centaur, Openwork, ...

NED, BP Northbound

Strategy Director, Zurich Global Life EM

Board & HR Director, Sesame (IFA Network)

Strategic Change & OD: Misys, BBC, Capital Radio, Telewest, Sesame

Marketing Director, Virgin Wines, Smartlogik

Head of eBusiness, AMP

Snr Mgr, Change, Andersen Consulting

CEO & Founder, InterMark Multimedia

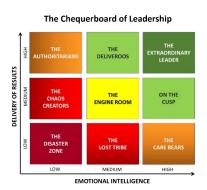
Sales Manager, Ultimate Computers & NCR

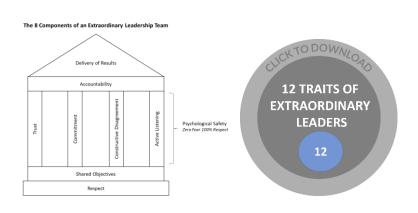
Mgt Trainee, Hawker Pacific

Officer & Pilot Trainee, RAAF Academy

## **Campbell's Leadership Philosophy**

- Leaders exist at all levels of an organisation of any size.
- If you are not leading change, you are not leading anything. You are merely watching the status quo unravel.
- No-one changes because they are told to. We only change if and when we want to. Therefore, the primary job of a leader is to help your people to want to change. Because if your people aren't ready, willing and able to embrace change nothing will happen.
- Leadership today is inclusive. It has nothing to do with hierarchy. It has everything to do with influence.
- Extraordinary leaders have a clear vision of what needs to be achieved and why. They engage their people in the detail and empower them to work out how.
- Extraordinary leaders are emotionally intelligent leaders. They deliver results that are high quality and sustainable (which, let's be honest, is the core purpose of leadership) because they engage and enable their people to deliver.
- One of the magical ingredients of leadership is stewardship: leaving your part of the business in a better state than you found it. This means leaving your people in a better state: creating more leaders rather than more followers.
- Extraordinary leaders do one more thing: they build extraordinary leadership teams.
- Leadership and culture development is critical for every organisation for the simple reason that an organisation's success entirely depends upon the quality of its leaders, the quality of its leadership teams and how its people interact with one another. Leadership can be developed. Leadership teams can be developed. Culture can be developed.





The Spectrum	Dysfunctional	Fragile	Developing	An extraordinary
of Leadership	(A collection of warring	(Cease fire descends)	(A new dawn)	leadership team
Teams	individuals)			(Delivering together)

**Experience: 1999 – Present (UK and International)** 

**2017 - Present: CEO, Change & Strategy International Ltd.** Advisor, speaker, lecturer, facilitator, author.

Clients include: Singer Capital markets, T Rowe Price, Pershing, A-Plan, Howden, Endsleigh, League Managers Association, Shoosmiths, Mazars, Invesco, Insight Investment, Uponor, James Hay, SJP, Bibby Group, M&A Advisor, IFSWF, FS Forum, Robert Half, UK Police, ...

2018 - Present: Executive Fellow of Henley Business School – change, strategy, culture, leadership

2017 - Present: Keynote Speaker & Facilitator on Leading Change – Sweeney Agency, Gordon Poole

Speaker's Bureau, Chartwell Speakers, ICMI, A-Speakers ... worldwide engagements

**2018 - 2020:** Non-Executive Director, Excursions Ltd – UK's premier shore excursions provider to the

cruise industry and founder/driver of World Leading Ground Operators global network.

2014 - 2017: Senior Advisor, Abu Dhabi Investment Authority

Strategic Change, high-level investment strategy and governance, organisational change. Every investment proposal for one of the world's largest SWFs crossed Campbell's desk.

Led ADIA's Reference Portfolio project and took senior Emiratis on a world tour to meet the leadership teams of many of the world's largest asset managers to discuss investment strategies and governance (BlackRock, Wellington, JPAM, CPPIB, Ontario Teachers, CDPQ,

FIL, GIC, HKMA, Temasek, MAS, Aberdeen, Harvard, Future Fund, NZ Super, ...)

**2012 - 2016: NED, BP Northbound.** Triping the profit and doubling revenue of Queensland's largest

independent forecourt and family business – leading to a successful sale.

2011 - 2014: Campbell Macpherson & Associates - Strategic Change consultant /advisor

Clients included: IFDS, Aviva, IPF, Friends Life, iPipeline, Cofunds, Gocompare, CAF, Centaur Assisted iPipeline (US Insure-tech) to acquire Assureweb to enter UK market; IFDS to establish two new UK platform services businesses; Org design for Aviva; alignment of exec

team to strategy for Friends Life UK, Centaur, Cofunds, Gocompare

2009 - 2010: Strategy Director, Openwork

On secondment from Zurich to clarify strategy, prepare for RDR and run Wrap Platform RFT

2007 - 2009: Strategy Director, Zurich International Life, Zurich Global Life Emerging Markets

International Expansion, Product Development, Commercial and Strategy across Asia,

Middle East, Latam and CEE

2003 - 2006: Executive Board Director & HR Director, Sesame

Hired by Misys to create one firm out of the 5 IFA networks they had acquired, Campbell

was joined the board as HR Director to build a single organisation and culture.

Responsibilities included HR, L&D, Sesame Learning (2006), Change.

2002 - 2003: Strategic Change / Org Design consultant

Clients included: Misys, BBC, Capital Radio, Telewest

2001: Marketing Director Brightstation & Smartlogik

2000: Founding Marketing Director, Virgin Wines

**1999:** Head of eBusiness Development, AMP UK (Pearl, NPI, Cogent, Virgin Direct, Henderson)

Experience: Pre-1999 (Australia)

1997 - 1999: Senior Manager, Change, Andersen Consulting, Sydney

1992 - 1997: Founder, InterMark Multimedia, Sydney (AMP, National Mutual, Zurich, Amex, Apple, ...)

1985 - 1991: Sales / Account Management, NCR, Ultimate Computers, Melbourne & Sydney

1984 - 1985: Management Trainee, Hawker Pacific, Sydney

1981 - 1984: Royal Australian Air Force Academy – Physics Degree, Officer & Pilot Training



## **Speaking and Workshops**

Unique ability to blend humor with deep insights into strategy and change leadership"

"Campbell makes you laugh and think at the same time"

"Mix of front line experience, great stories and good humour"

"His humorous, confident, yet self-deprecating style kept us glued to his anecdotes"

"Thought-provoking and captivating"

"Insightful and engaging"

"Inspirational and relatable"

"Love the energy!"

"The delegates were on the edge of their seats."

"Your chairmanship was brilliant – the best I have ever seen.

Thanks for helping make it a great day."

"Perceptive facilitation"

"Best speaker of the whole day."

"You never forget a Macpherson presentation."

"I have never looked at change that way. Love the Change Matrix."





"I would highly recommend Campbell: an invaluable change agent to have on your side when going through organisational change."

"I worked with Campbell Macpherson for over a year to define a new strategic direction for the Endsleigh business and his input, insights and delivery proved invaluable to quickly pivot a business back onto an ambitious yet attainable growth trajectory.

He helped us to clarify our strategy and priorities, enhance our ability to lead change, forge an effective leadership team and enhanced the ability of our people to embrace change. Whether engaging with myself, my Senior Leadership Team or the wider business, Campbell always conducts himself in an incredibly professional yet approachable manner.

He brings the power of his extensive personal knowledge of various industries and numerous change projects and leadership teams to quide discussion, and chivvy decisions when necessary!

He has the ability to make the complex simple, and there is zero time wasting or procrastination when trying to get to a goal or outcome – although he does allow sufficient time to gain consensus before pushing forward. On a personal note, Campbell is highly engaging and goes well beyond the remit of any project to deliver the best outcome for his clients."

Alison Meckiffe, CEO Endsleigh Insurance, 2021